



Toronto 2019

NCCWMA 2019 VOLUNTEER

NEWSLETTER NO. 2

NCCWMA 2019 July

18-21, 201

The Countdown is on!

Thank you for joining us as a volunteer for The North and Central America and Caribbean Region of World Masters Athletics 2019 Championships coming to Toronto July 18-21.

This is an event driven by volunteers and we are excited to work with you to deliver an energetic and high-calibre sporting event. When we say we cannot do it without you, we really mean it! This is an event managed and executed by volunteers. We are all working together to welcome our athletes, families and supporters to Toronto this summer.

As a volunteer, you will have the opportunity to work on an international event, while making new friends, meeting the team, and creating a wonderful environment for athletes, supporters, family and friends. Events will take place at Toronto Track and Field Centre, Varsity Stadium, Centennial Park, and Toronto Island.

Many of you have been wondering when you will be assigned your specific jobs and shifts. We will be opening the sign-up portal very shortly. You can choose your own shifts at that time!



Did you know ?

Athletes at NCCWMA 2019 are age 30 and over. All participants will compete based on their gender and in their 5 year age group. In the past we have had athletes compete in the 105 age group category!



Volunteer of the Week

Susan Stone is the Volunteer Manager for NCCWMA 2019. She was recruited for this position while on the start line at the World Masters Cross Country race in Malaga, Spain, 2018. Opportunities arise in the oddest places!

As a former National Team distance runner who has competed for Canada in the World Championships in the Marathon, 10k and Cross Country, Susan has competed in most of the major marathons, coming 1st in Toronto, 8th in Boston, 10th in New York, 7th in Osaka.

After several decades away from the fun of training and travelling, Susan has re-entered the competitive running community as a Masters Runner.

Susan's most memorable running memory was appearing on the front cover of the 1989 Barbados Phone Book (yes, those used to be a thing)!

Susan is recently retired and working hard at gathering the best team of volunteers ever seen for this summer's games and next summer world games as well.

Accessibility for Ontarians with Disabilities Act:

What it is and what it means for us

The Ontario government passed the Accessibility for Ontarians with Disabilities Act (AODA) in 2005. Its goal is to make Ontario accessible to all by 2025, with the introduction of rules designed to identify, remove and prevent barriers to participation for people with disabilities.

As volunteers, we have an opportunity to create an inclusive environment and make it easier for people with disabilities to participate.

When dealing with someone with a disability, we must remember to:

1. Put the person first.
2. Ask and listen.

Here are some tips for us all:

- Speak to the person, not the assistant.
- Don't assume. Ask before you help.
- Avoid touching wheelchairs or other mobility devices.
- Share information on accessible areas, including entrances and washrooms.
- Do not touch service animals. They are working and allowed on-site.
- Be patient.
- Ask your supervisor if you are unsure what to do.

For more information on AODA, **Access Forward** provides free training modules, including one on the Customer Service Standard.

We encourage you to complete this FREE training. Please visit <https://accessforward.ca>.

Volunteer Training Begins Saturday, June 15:

Choose a Session and Register Today

In last week's newsletter we introduced you to the importance of volunteer training.

We are asking volunteers to attend one volunteer training session. It is an

opportunity to tour our venues, meet other volunteers, receive an overview of NCCWMA 2019 and job-specific training, and pick up your volunteer tee shirt.

We know many of you have volunteered at other events and we are excited to all work together and share ideas.

Training starts this weekend. There is still time to register for Saturday's sessions. Please find a session that is convenient for your schedule and register using this link.

<http://worldmastersassociation.volunteerlocal.com/volunteer/?id=39268>

You can also find more information online at <http://wmatoronto2020.com/nccwma2019/>

or by sending an email to susan@wmatoronto2020.com

Steps to Registering for Volunteer Training:

1. All volunteers must attend at least one training session related to the job that they have chosen.
2. Decide on a volunteer area that interests you (Field of Play, Non-Stadia races, Event Support Services, Administration or Operations). Descriptions of these areas are below.
3. Check the Volunteer Orientation and Training Schedule below to find out when training will be held in your chosen area.
4. Choose a session to attend and register in advance using the provided link
5. Please note that Operations training will occur immediately prior to your selected shift
6. We will be opening up the job/shifts sign-up shortly so stay tuned!

Volunteer Orientation and Training Schedule

For NCCWMA2019

Use this Link to Sign Up:

<http://worldmastersassociation.volunteerlocal.com/volunteer/?id=39268>

	Job Stream Offered	Date	Time	Location
1	Event Support Services	Sat. June 15	Arrival 8:00am	Varsity -
	Accreditation & Administration		Training 8:30 - 11:30am	Blue & White Room
2	Event Support Services	Sat. June 15	Arrival 1:30	Varsity -
	Accreditation & Administration		Training 2pm - 5pm	Blue & White Room
5	Event Support Services	Thurs. June 20	Arrival 5:45	Varsity -
	Accreditation & Administration		Training 6pm - 9pm	Blue & White Room
6	Event Support Services	Sat. June 22	Arrival 8:00am	Varsity -
	Accreditation & Administration		Training 8:30 - 11:30am	Blue & White Room
	Field of Play			
7	Event Support Services	Sat. June 22	Arrival 1:30	Varsity -
	Accreditation & Administration		Training 2pm - 5pm	Blue & White Room
	Field of Play			
8	Event Support Services	Sun. June 23	Arrival 8:00am	Varsity -
	Accreditation & Administration		Training 8:30 - 11:30am	Blue & White Room
	Field of Play			
9	Event Support Services	Sun. June 23	Arrival 1:30	Varsity -
	Accreditation & Administration		Training 2pm - 5pm	Blue & White Room
	Field of Play			
10	Crews for Non-Stadia Operations - Toronto Island	Sun. June 23	2pm – 5pm	TBA

11	Field of Play	Wed. July 10	Arrival 5:45 Training 6pm - 9pm	TTFC - Upstairs Room
Final Session				
12	Event Support Services Accreditation & Administration Field of Play	Sat. July 13	Arrival 1:45pm Training 2pm - 5pm	Varsity - Blue & White Room
13	Operations- Stadia –TTFC and Varsity	Wed. July 17 to Sun. July 21	8am	Stadiums – TTFC/Varsity

***Please sign up for your training session

at: <http://worldmastersassociation.volunteerlocal.com/volunteer/?id=39268>