



## Toronto 2019

### Coming Next Week! NCCWMA 2019 July 18-21, 2019!

NCCWMA2019 is next week, Thursday, July 18 - Sunday, July 21. With one week to go, we are working quickly! Our volunteer team is busy ordering lunches for all our volunteers, checking tee shirt sizes, preparing for two more training sessions, visiting sites, and getting ready to welcome 1106 athletes from 32 countries to Toronto, starting on Wednesday with athlete accreditation. There is lots happening and we are so happy you are part of the team.

This newsletter includes our two last volunteer training sessions (yes, there is still time to register), instructions on booking and rescheduling your shifts online, and lunches (which we are providing for you).

Speaking of shifts, we are still in need of **Field of Play** volunteers. Field of Play is where the action takes place. It's the area of the track and surrounding field where the athletes will compete.

You might enjoy volunteering at Field of Play if you would like to work alongside the athletes and officials. You might be asked to count laps for a distance race on the track, rake a triple jump pit or replace the high jump bar. It's an incredible opportunity to be at the heart of the action.

We also need more volunteers to help **distribute water**. With this heat, we will need more of it!

If you are interested in these volunteer areas, send an email to [susan@wmatoronto2020.com](mailto:susan@wmatoronto2020.com).

### Volunteer Distribution

Based on final athlete registration, we are fine-tuning our volunteer distribution and we are reviewing the volunteers required for each area. You may receive an email from us asking you to switch your shift day, time or location. While we regret the inconvenience, please understand that it is a necessary step to ensure adequate coverage throughout the event. We appreciate your flexibility, but we understand it is not always a possibility for you and it is your choice. Thank you for helping us run this event as smoothly as possible. We could not do this without you.

### Shift Start and Finish Times

**All Volunteers will be required to sign IN and OUT of their shifts.** There will be signage at each venue to indicate the location of the Volunteer Sign-In Table.

We are asking that all volunteers arrive for their shift 30 minutes in advance of their start time. **Please take a look at the Table below:**

SHIFT	SIGN-IN and ACCREDITATION PICKUP *	SHIFT END and SIGN-OUT	Lunch Provided
8 a.m. - 1:30 p.m.	7:30 a.m.	1:00 p.m.	After Shift
12:30 p.m. - 6 p.m.	12:00 p.m.	6:00 p.m.	Before Shift (after Volunteer Sign-in)

We are aiming to have a smooth beginning to each competition day as well as a smooth transition between shifts during the day. Thank you for your cooperation!

\* Accreditation badges are provided at the Volunteer Sign-In at *your* first shift. You will wear this accreditation badge for the remainder of your shifts.

### Lunch is on us!

We will be providing healthy lunches and snacks daily at the stadia venues. Lunches will include fruits or vegetables, as well as cold beverages.

**If you have food allergies or intolerances, please let us know in advance so that we can do our best to accommodate you.** If your intolerance is severe, please consider bringing your own meal and snacks. Our food suppliers will produce foods in a non-peanut or nut-free environment.

Please send details by email to [susan@wmatoronto2020.com](mailto:susan@wmatoronto2020.com) as soon as possible and we will pass this information on to our food suppliers.

### Stay Hydrated

The forecast next week calls for hot, humid weather. Remember to **bring your refillable water bottle** to stay hydrated. If you have **unused refillable water bottles** at home that you would like to get rid of, please bring them to the Volunteer Lounge to share with other volunteers. Help us help our environment.

### Volunteer Training Still Available!

If you have not attended Volunteer Training, there is still time. There are two sessions available at Varsity Stadium. Check the schedule below, choose a session, and then visit <https://worldmastersassociation.volunteerlocal.com/volunteer/> to register today!

VOLUNTEER TRAINING AND TEE-SHIRT PICKUP			
<b>Saturday, July 13</b>	2pm-5pm	Varsity Stadium Blue and White Room	University of Toronto
<b>Monday, July 15</b>	6pm-9pm	Varsity Stadium Blue and White Room	University of Toronto

## **REMINDER! How to Register for a Volunteer Shift in 3 Simple Steps.**

1. Visit <https://worldmastersassociation.volunteerlocal.com/volunteer/>
2. Click on the link that says "NCC2019 Jobs and Shifts Sign up Page".
3. You will see jobs listed by type of job, date, time and location. First choose a job, then choose the location and shift for that job.

When you have registered, you will receive a confirmation email confirming your request.

## **Change of Plans? Need to change your Shift? You can do it online.**

**You can change your shift selection up until 48 hours before your shift starts.**

Here's how:

1. Visit <https://worldmastersassociation.volunteerlocal.com/volunteer/>
2. After the first paragraph you will see "Choose your shifts below. Already signed up?". Click on "[Click here to check your status.](#)"
3. You will be asked to submit your email address and first name to receive a link to your profile.

**If you need to change your shift within 48 hours of the start of your shift, please send an email to [susan@wmatoronto2020.com](mailto:susan@wmatoronto2020.com).** It's important to notify as we need to ensure we have enough coverage in each area.

Still have questions? Please send an email to [susan@wmatoronto2020.com](mailto:susan@wmatoronto2020.com).

Yours in Sport,

Susan Stone  
Manager, Volunteer Services

